



Date: September 23, 2005
To: District Energy System Customers
From: Michael Bradley, Liaison, District Energy System
Subject: Annual Customer Meeting

Please be advised that the Annual DES Customer Meeting will be held on October 20, 2005 at the Nashville Downtown Partnership Offices located at One Nashville Place, 150 4th Avenue N., Suite G-150 Nashville, TN 37219. A reception will be held beginning at 8:00 A.M., and the meeting will be from 8:30 A.M. to 10:30 A.M.

The following agenda has been developed for the meeting:

- Introductions
- DES Budget & Financial Review
- DES Operations and Monitoring Activities
- Gas Purchasing Review
- Capital Projects/Repairs & Improvements
- DES Newsletter
- Customer Survey
- DES Advisory Board
- Questions & Answers

Please mark your calendars to attend this meeting, and let me know if you have questions or comments.

I look forward to seeing you on October 20th.

Thank You!

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